



**ELECTRIC SCOOTER**  
**yeep.me 100c signature**

Please read this manual carefully before using for the first time

Original manual



Thank you for your purchase.  
Welcome to yeep.me!

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*Before using this product, carefully read the user guidelines. These will allow you to properly understand, use and service this product, and to get to know its performances and features.*

*Keep this manual for future reference. If selling or giving this product to someone*

# 1. SAFETY GUIDELINES

**1.** This device is designed to transport one person, and is intended for use by teenagers and adults.

Cleaning, maintenance and all other handling of the device must be performed by someone over the age of 12.

This device may be used by children aged 12 and up, and may also be used by persons with physical, sensory or mental disabilities, on condition that adequate supervision is provided or they have been instructed on how to operate the device safely and are aware of any potential risks. Children should not be allowed to play with the device. Cleaning and user maintenance should not be performed by unsupervised children. Parents should not let their child use this device unsupervised. The product should be stored out of the reach of children.

Do not transport an additional person, children, or goods. Exceeding the weight limit may cause injuries and damage the device. That the user is within the weight limit does not mean they are tall enough to maintain control of the device.

The charger may be used by children aged 8 years and over and by persons with reduced physical, sensory or mental capabilities or lacking experience or knowledge, if they are properly supervised or if they have been given instructions on the safe use of the device and are aware of the risks involved. Children must not play with the device. Cleaning and maintenance by the user must not be carried out by unsupervised children. Be sure to use only the charger supplied with the product.

**2.** This is an individual transportation device. It is therefore not suitable for competitions or extreme sports, and must never be used in a skate park. Do not use the scooter to go up or down stairs, perform jumps, jump over obstacles, or perform tricks or dangerous acts. This device is neither a toy nor a fitness device.

This product has not been designed for professional or commercial use, such as: rentals, forming a fleet of vehicles, business trips.

**3.** This equipment should be operated with care on a level, clean, dry, gravel and grease-free surface because the equipment requires friction between the wheels and the ground to move. Avoid obstacles, holes, bumps and sewer grates that could cause accidents. Slow down on speed bumps.

Keep your distance from other road users and respect the rules of the road. You are not immune to the risks incurred by the behavior of other users. Anticipate obstacles and traffic with an adapted speed. The stopping distance is correlated to your speed. Avoid sudden maneuvers and braking; the machine can slip, lose its balance, or even fall, even on a smooth, flat surface. Also be careful to anticipate braking distances in wet weather and/or on wet pavement. The same applies to pedestrians who may

cross without seeing you. You must always be very vigilant and stay clear of other pedestrians and road users.

On sidewalks, pedestrian areas, buildings or any other place dedicated to pedestrians, you must move with your scooter in hand.

**WARNING!** Never use the product outside of the areas authorized by the regulations. Be sure to signal your presence when approaching a cyclist or pedestrian who may not have seen or heard you. This product does not emit a noise level higher than 80dB.

**4.** Caution! This appliance is designed for outdoor use. It is your responsibility to know and comply with the regulations in force on the public and private thoroughfares where you use the device.

**5.** Learn how to use the device in an open and flat location without many other road users around you, and make sure you wear a helmet.

Always wear sturdy shoes and trousers when using this device. Do not operate this device if you are barefoot or wearing open sandals. Avoid wearing clothing that is excessively loose or has dangling cords or ties, scarves, etc., which could be caught in the wheel. This could lead to choking, falling, and/or a collision.

**6.** Do not use the throttle if you are walking alongside the scooter, or make sure you turn it off first.

**7.** Do not ride in rain, snow, puddles, mud or any other wet spot with more than 2cm of water on the ground that would allow water to seep into the unit. To clean your device, follow the instructions in section "MAINTENANCE AND CLEANING".

Do not use this device if visibility is poor. If you are riding at night or in dark weather, we recommend wearing reflective clothing or equipment, such as a high-visibility jacket or armband. In addition to this recommendation, you should refer to the applicable equipment requirements in the location and country of use.

**8.** Do not use this device under the influence of alcohol or other drugs. For your safety, such use is strictly prohibited.

**9.** Do not leave the product within the reach of anyone who could start it without the authorisation of the main user or without prior information and knowledge of these safety measures/guidelines and use.

If you lend the device to someone, ensure the other person knows how to use it and explain to them all the safety guidelines. The person you are lending the scooter to must be reminded to follow traffic regulations and to wear protective gear while riding.

To prevent unauthorised use, be sure to remove the key from the ignition between uses, in order to prevent unintentional or intentional misuse.

**10.** This device must be turned off before being folded and stored away. For instructions on this, please refer to the "User guide" section of this manual.

When stopping or charging, because the unit is freewheeling, be sure to store your unit flat and in a convenient location when not in use to prevent unauthorized use or unintentional movement due to its weight.

**11.** Please inspect the unit before each use. If you notice loose parts, low battery alerts, flat tires, excessive wear, strange noises, malfunctioning, or anything else that is abnormal, stop riding the unit immediately and seek professional help.

If the unit is equipped with mechanical brakes, please make sure they are not chafed by cable tension or other problems as this will cause the unit to slow down and not run normally. Also, overheating of the brakes can affect their effectiveness.

Make sure that the steering system is properly adjusted and that all connections and screws are tight and in good condition before each use. If after tightening the bolts, you find that there is any play that may affect safe driving, contact your dealer for more information or service.

Check that all safety devices (braking, lighting) are working properly. The folding system device must be securely locked in its vertical driving position.

Carrying an electric scooter by hand requires good posture and proper handling to avoid injury. It is important to stand up straight, use both hands to lift the scooter, hold the handlebars firmly, and keep the scooter close to your body to avoid hitting other people or objects. Using a shoulder strap to distribute weight can also be helpful, and it is recommended to take breaks if necessary.

**12. DO NOT USE THE DEVICE OR CHARGE ITS BATTERY IN THE FOLLOWING CIRCUMSTANCES:**

- The product is damaged.
- The battery is emitting an abnormal smell and heat.
- Brake controls, or other braking or safety devices (lights) are damaged.












Discontinue use and do not touch any liquid leaking out of the device. Do not expose the device's battery to excessive heat.

**13.** The battery must not be replaced by the user. Please contact your retailer or the brand's after-sales service for any device modifications or maintenance.

**14.** The batteries must be disposed of appropriately. If you are unable to return your product to your retailer, place it in the containers provided for this purpose (see the

brand's manual for more information) in order to protect the environment.

**15.** Any opening of the device or product may modify the safety of the device or product, and the brand does not take responsibility for this. Please note that opening the device will void the warranty of the device or product. Should you nevertheless wish to carry out repairs on your device yourself, the brand does not take any responsibility for the reliability of the repairs and potential damage these may incur. Accidents that may occur as a result of these repairs are not the brand's responsibility. In case of doubt or when in need of assistance, contact an authorised retailer or the brand's customer support.

Pictogram	Meaning
	Always read the user manual carefully.
	An exclamation mark within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance instructions in the device's user manual.
	This device must not come into contact with water. Do not store the device in a damp environment.
	The lightning flash with an arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of "dangerous voltage" within the device that may be of sufficient magnitude to constitute a risk of electric shock.
	This symbol indicates that this device is equipped with a double electrical insulation between the power supply's (dangerous) voltage and the parts that are accessible by the user.
	Caution! Protective equipment including wrist guards, gloves, knee pads, helmet and elbow pads should be worn.
	Electrical and electronic equipment must be sorted and disposed of separately. Do not dispose of electrical and electronic equipment with normal and unsorted household waste, bring it to a recycling centre instead.
	This marking is used on the nameplate to indicate that the equipment operates on direct current only or to identify the corresponding terminals.
	This marking is used to identify the electronic device comprising the transformer and the electronic circuit, which converts electrical energy to one or more output connectors.
	This marking is used to identify the electronic device comprising the transformer and the electronic circuit, which converts electrical energy to one or more output connectors.
	This symbol indicates that the charger reference is indicated in the user manual.



## 2. CONTENTS AND TECHNICAL SPECIFICATIONS

### This pack contains:

- yeeep.me 100c signature
- Tools
- Original mains charger
- Starter keys (2 keys provided)
- User manual
- Warranty manual
- CE declaration
- Warranty card **TO BE KEPT** (it contains the device's serial number and manufacture date, essential information for warranty purposes)

### Technical specifications:

<b>Battery:</b>	Lithium-ion 13.5Ah 36V
<b>Charging time:</b>	6-8h
<b>Autonomy:</b>	50-55 km max*
<b>Speed:</b>	25 km/h max*
<b>Motor:</b>	500W (0.5kW) Rated 36V
<b>Input-output charger:</b>	100-240V - 42V 2A
<b>Maximum supported weight:</b>	120 Kg
<b>Recommended size:</b>	140-190 cm (min-max)
<b>Device dimensions:</b>	120 x 54 x 118 cm
<b>Device weight:</b>	17.5 kg
<b>Charger part number:</b>	FY4202000

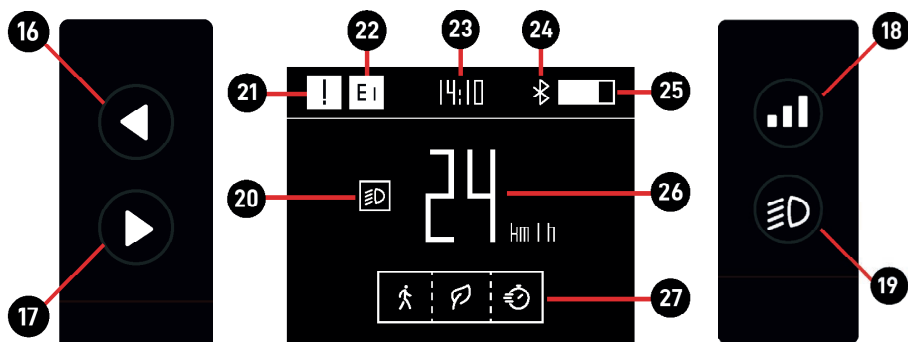
\* Generally speaking, range and speed are given as an indication. These vary according to the weight of the user and the conditions of use (slope, outside temperature, humidity, speed and motor load). Specifications may change. These speed and range guidelines do not constitute a contractual commitment on the part of the retailer or the CIBOX INTERACTIVE company.

## EN 3. USE

### 3.1. DEVICE OVERVIEW



- (1). Throttle, speed modes and LED lighting
- (2). Display and starter key
- (3). Turn signals
- (4). Brake handle
- (5). Headlight
- (6). Handlebar turn signals
- (7). Stem adjustment
- (8). Folding system
- (9). Charging port and circuit breaker
- (10). Tail and brake lights
- (11). Disc brake
- (12). Rear plate turn signals
- (13). Platform
- (14). Front plate LED lights
- (15). Front wheel and motor



- (16). Left turn signal / hazard emergency lights (long press)
- (17). Right turn signal
- (18). Mode change button
- (19). LED lights modes activation button
- (20). Headlight activation indicator
- (21). Error indicator
- (22). Error code indicator
- (23). Time
- (24). Bluetooth indicator
- (25). Battery level indicator
- (26). Instantaneous speed
- (27). Assistance mode selected (pedestrian, eco and sport)

**CONTROLS:**

- There is 4 lights modes :

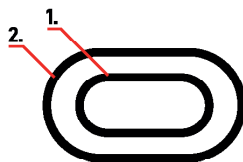
Mode 0 = all OFF

Mode 1 = front LED light (2) only

Mode 2 = mode 1 + headlight (1) & rear light

Mode 3 = mode 2 + deck lights

- To activate, deactivate or change the lights modes, shortly press the button on the right handle **(19)**.
- To turn the device on and off: use the starter key provided with the unit. The device turns off automatically after 180 seconds of inactivity.
- To change the device's speed mode: briefly press the speed change button **(18)**.
- To activate the hazard emergency lights, long press the left turn signal button **(16)**.

**SPEED MODES:**

There are 3 speed modes :

- Mode 1, PEDESTRIAN mode, limited to 6 km/h.
- Mode 2, ECO mode, limited to 15 km/h.
- Mode 3, SPORT mode, limited to 25 km/h.

**Information:** In order to drive safely and in compliance with local regulations, you must adjust your speed using the mode indicators.

When using mode 1, your speed will be limited to 6 km/h (maximum speed allowed on pavements in some cities. It is the user's responsibility to check local regulations.)

Mode 2 allows you to limit the speed to 15 km/h.

Mode 3 allows you to ride up to 25 km/h depending on your weight. You can also check your speed using additional equipment such as a smartphone or other device.

**3.2. UNPACKING AND ASSEMBLING THE DEVICE**

To unpack the product, it is recommended to have a clear surface that is large enough to unpack and prepare the device. Take the device out of its packaging, making sure to not injure yourself or damage other products or your surroundings. Have someone help you if the product is too heavy for you to handle on your own (the weight of the device is indicated on the packaging).

Before using the product, the handles must be assembled. To do this, unfold the device (see following sections) and install the brake lever and the handles as per the following instructions:

An adult must unpack and assemble the device.

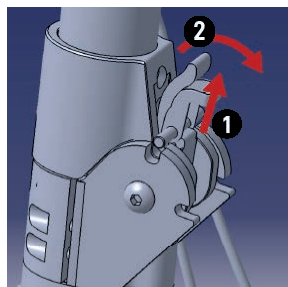
1. Before screwing on the handles, install the braking lever on the left-hand side and adjust the position of the brake lever by screwing it on once the handles have been installed.
2. Use the markings on the handles to help you. R marks the right-hand handle and L

**EN** marks the left-hand handle.

3. Screw on each handle in alignment with the handlebar axis. Do not tighten or apply force if the handle is crooked. It should be possible to tighten the handle without applying force.
4. Ensure you have properly tightened the handle once it reaches the stop.

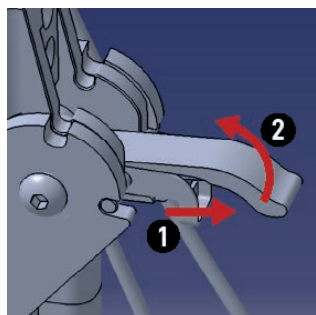
### 3.3. FOLDING/UNFOLDING THE DEVICE

The device can be folded and unfolded easily thanks to the folding/unfolding lever (8). You should always perform this operation with care in order to avoid getting pinched or jammed.



#### Folding

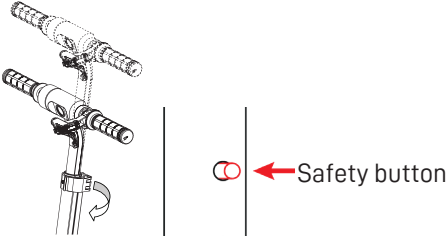
1. Place the device in front of you in a horizontal position.
2. Unlock the device by pulling the lever (1), upwards, then lowering the lever (2), as indicated in the diagram above.
3. Lower the device's frame by 90 degrees until you hear a locking click.



#### Unfolding

1. Place the device in front of you in a horizontal position.
2. Start unfolding the product by pulling the lever (1), as indicated in the diagram above.
3. Lift the device's frame by about 90 degrees until you hear a locking click.
4. Then lower the lever (2), as indicated in the diagram above.

### 3.4. ADJUSTING THE STEM HEIGHT



Pull on the clamp lever (7) to loosen the stem. Then slide the stem up or down to reach the desired position, making sure that the safety button is positioned in the hole to prevent the column from moving.

**CAUTION:** The use of an aerodynamic or other extension on the handlebars can have a negative influence on the user's response time when braking and cornering.

### 3.6. CHARGING AND BATTERY INDICATOR

Charge the battery before first use. To do so, charge the device using the **charger supplied**.

**WARNING:** All charging operations must be performed with the original charger (charger part number listed in the "CONTENTS AND TECHNICAL DATA" section) supplied with the unit.

The external flexible cable of this transformer cannot be replaced; if the cable is damaged, the transformer must be disposed of.

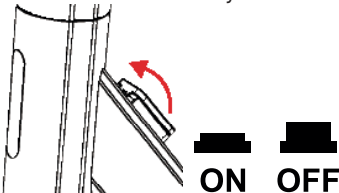
If in doubt, lost or malfunctioning, do not charge the unit with another charger. A new one should be obtained from your dealer. You will find the email of the support to contact on the last page of the warranty manual.

#### BATTERY SWITCH BUTTON :

The device is equipped with a battery switch button located next to the charging port that serves two purposes:

1. Preserve the battery when the product is switched off.
2. Act as a second safety device in case of an untimely start using the ON/OFF button on the handlebar.

**CAUTION:** The battery switch must be activated again in order to restart the device.



## Battery switch button (long-term storage):

**CAUTION:** The battery will drain even when the product is switched off. This button reduces the power consumption when the product is switched off to preserve the battery for longer. However, it is important to recharge your device regularly as described in this manual. In either position, this button does not prevent the product from charging. It must be in the ON position for the device to work. It also serves as an additional safety device against accidental start-ups.

**NOTE:** We recommend that you use the battery switch button if you are not going to use the device for an extended period of time (more than 7 days). If the battery is not recharged monthly or switched off using the battery switch, the battery may go into deep sleep and be damaged. The damage and repairs this may cause are not covered by the compliance warranty.

**WARNING: The device must be unfolded and on its stand for charging to avoid damaging the charging plug.**

1. Remove the charging port cover and ensure there is no water or any other liquid inside the charging connector, and that it is free of any objects that could cause a short circuit or prevent the plug from being properly and safely plugged in. Then connect the end of the charging cable to the charging port **(7)**. **BEFORE** connecting the other end to the power supply. **BEFORE** connecting the plug to the mains, ensure that the charger is first connected to the device correctly by referring to the codes on the device.

2. The charger indicator will light up red when charging.

3. The charger indicator will light up green once charging is complete.

4. When charging is complete, disconnect the mains plug from the outlet first, then unplug the charger from the device. Finally, close the cover to prevent liquids or other objects from entering the charging connector.

## 3.6. HOW TO USE THE DEVICE (read before first use)

### HELMET USE

We strongly advise you to wear protective gear, at least a helmet, before getting on the device, which must comply with the regulations on personal protective equipment and which must be fastened.

**WARNING!** The device must not be used outside the areas permitted by regulations.

**CAUTION:** The user must comply with the requirements of national regulations when using the device on public roads, including compliance with traffic regulations.

**CAUTION:** Wearing earphones or any device that can emit sound, or using a hand-held

telephone, is prohibited.

Wearing a certified high-visibility jacket is compulsory for all users travelling outside built-up areas, at night, or when visibility is insufficient. The manufacturer declines all responsibility if the driver of the device does not comply with the regulations in force.

**WARNING:** it is absolutely necessary to disconnect the charger from the device before switching it on or starting it up.

**1.** Insert the starter key and turn clockwise to switch on the unit.

**2. ASSISTED START:** Holding the handlebar with both hands, move forward by keeping one foot on the platform and pushing with the other foot.

Gradually press the accelerator to start the electrical assistance of the device.

**3.** As soon as the electric assistance kicks in, put your other foot on the platform.

**IMPORTANT:** The platform is equipped with an anti-slip device, so it is recommended to check that the traction is adequate before and during any use. Water, grease, snow, or dirt on the platform or inappropriate shoes may affect the grip and safety of the device.

**4.** The device has 3 speed modes. Refer to section "3.1. Device overview" for information on what the current speed mode indicators are and how to change modes.

**5.** To stop, slowly come to a halt using the brakes: lever(s) or other devices depending on the model; then, once you have nearly come to a halt, put on foot on the ground to regain your balance. Step off once the scooter has fully stopped.

### 3.7. SPEED LIMITS

The product is designed to travel at a maximum speed of 25 km/h.

Ensure you are following the usage restrictions of this product in terms of the road safety norms of the country where you are using it.

### 3.8. DRIVER WEIGHT

The driver's weight cannot exceed 120 kg.

Note: not respecting this weight limit increases the risk of falling or damaging the product.

## EN 4. MAINTENANCE AND CLEANING

### 4.1. BATTERY

The capacity of lithium batteries decreases after several charging and recharging cycles throughout its lifespan. The concept of life cycle exists for lithium batteries (for example, about 300 on a scooter). This means that from 300 COMPLETE cycles of charges and discharges, the battery will begin to lose its capacity (similar to a smartphone battery).

This partial loss of capacity will not prevent the battery from functioning, but will alter its performances and especially its operating life.

The device must be used and its battery recharged at least once a month: a lithium battery will lose its charge even when the product is off. This is why a battery that has not been charged for several weeks or less could lose some of its capacity and become impossible to recharge.

In addition, it is possible to recharge a lithium battery after each use because there is no memory effect.

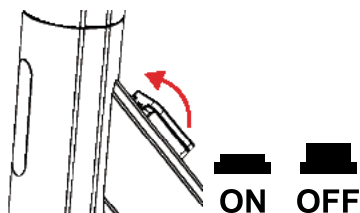
**WARNING:** charging the battery must only be done indoors or in a place that is protected from weather (rain, snow, excessive heat...)

#### **BATTERY SWITCH BUTTON :**

The device is equipped with a battery switch button located next to the charging port that serves two purposes:

1. Preserve the battery when the product is switched off.
2. Act as a second safety device in case of an untimely start using the ON/OFF button on the handlebar.

**CAUTION:** The battery switch must be activated again in order to restart the device.



**Battery switch button** (long-term storage)

The battery will drain even when the product is switched off. This button reduces the power consumption when the product is switched off to preserve the battery for longer. However, it is important to recharge your device regularly as described in this manual. In either position, this button does not prevent the product from charging. It must be in the ON position for the device to work. It also serves as an additional safety device against accidental start-ups.



## In order to better preserve your device's battery, here are some reminders and instructions for use:

- Do not unplug the charger before the battery is fully charged.
- Store the product containing the battery in a cool place (temperature > 0°C), preferably around 15°C. Be careful, as excessive heat will also damage the battery.
- Avoid deep discharges.
- Avoid recharging the battery right after use. Allow the device to rest for between 15 minutes and 1 hour after use before charging.
- Avoid overcharging. Do not leave the charger plugged in for more than 24 hours, as it will heat up needlessly.

**Notice:** We recommend recharging the battery, if not in use, after each use and at least once a month.

**Important:** If you are not near a charging point when the battery is down to its last quarter, we recommend switching to eco mode.

**Tip:** As you drive, the battery level indicator on the display may suddenly decrease depending on your driving style and conditions (heavy use of the accelerator, riding uphill, outside temperature below 10°C, etc.). Be aware that the actual battery level displayed will be most accurate when the device is turned off.

## 4.2. INSPECTING AND MAINTAINING YOUR DEVICE

Your product requires routine inspection and maintenance.

This chapter describes maintenance and operation steps.

Before performing the following operations, make sure that the power is off and that the charging cable is unplugged.

### MAINTENANCE AND SPARE PARTS:

Your device requires regular maintenance for your safety but also to increase its life span. Mechanical components should be checked periodically to ensure that worn or worn-out parts are replaced if necessary.

**CAUTION:** When replacing components, original parts must be used in order to maintain the performance and reliability of the device. Only the manufacturer's parts are considered original.

**CAUTION:** The user is solely responsible for the purchase and use of counterfeit parts, which may result in damage to the product, the user or the environment.

Make sure to use appropriate spare parts for the wheels, drivetrain components and the various components of the braking system. If you have any questions, please contact the after-sales service.

The manufacturer cannot be held responsible for improper use or incorrect assembly.

Before each use, carefully check:

- That the handles are fully tightened.
- That the wheels are functioning properly by lifting the device and running the wheels idle.
- The column, the steering tube, nothing must prevent it from turning. The entire steering system must be correctly adjusted and all connecting elements and screws tightened and in good condition.
- Check the tightness of the screws, the front and rear wheels, shock absorbers, and bonnet, and tighten again if necessary. These adjustments may be needed because of vibrations caused by using the device.
- Tyre wear. Tyre pressure if the unit is equipped with air wheels, and inflate as soon as is necessary using a bicycle pump or similar.
- The brakes, drum linings, brake pads, foot brake, depending on the unit. If the unit is equipped with mechanical brakes (disc, drum, foot), ensure they are not rubbing due to cable tension or exhibiting any other problems, as this may cause the unit to slow down and prevent it from operating normally. Overheating may impact the brake's efficiency.
- Check that the electric brake is functioning properly if the unit is equipped with one. If after adjusting you notice looseness that may affect your ability to drive safely, or if an unusual noise appears, or a lack of fluidity is apparent, stop using the unit and contact your dealer for more information or care. If the product, a component, or the battery are worn out, please contact an authorised service centre to repair or recycle your product.

## PERIOD MAINTENANCE AND CHECKS:

### CHARGER

Ensure that the charger cord is not damaged and that the wires are not exposed to avoid short circuits. The input and output sockets must not be damaged or deformed. When using the battery charger, it is important to follow the instructions on the label.

**WARNING:** Only use the **charger supplied with the product.**

### BRAKES

Before each use, check that the brakes are in perfect working order. Check the brakes regularly to prevent accidents due to brake malfunction.

The brake lever (depending on the model) must not come into contact with the handlebars and the cables must not be bent at a sharp angle so that the cables slide with minimum friction. Damaged, frayed or rusty cables must be replaced immediately.



**CAUTION:** The surface of the brakes can become extremely hot during and after operation. You may suffer burns if you come into contact with these hot

surfaces.

**CAUTION:** In rainy or wet weather, braking distances are extended.

### **VIBRATIONS**

When using an electric scooter, vibrations can occur due to a variety of factors such as the quality of the road surface, the condition of the tires, the speed of the scooter, and the quality of the suspension. Uneven or rough roads, poorly inflated or damaged tires, high speeds, and poor suspension can all contribute to vibration on the unit.

### **CABLES**

Make sure that the cable ports are not loose or broken.

### **SCREWS**

Check the screws in the main components and tighten them regularly. Riding the device causes vibrations that loosen the screws over time.

## **4.3. CLEANING YOUR DEVICE**

Follow these instructions and precautions for cleaning the device:

- Unplug all the device's charging cables before cleaning it.
- Never immerse in water.
- Do not use a high-pressure cleaner, water jet or any other appliance or washing method that would allow water to seep into the device.
- Clean the device with a slightly damp sponge or a soft cloth, avoiding the connectors and buttons and making sure water is not allowed to seep into the plugs, circuits or inside the product.
- Do not use water or liquid cleaners directly on the device to clean it.
- Do not use abrasive products or solvents as these could damage the paint on your device.
- Be careful when cleaning and wiping plastic parts.
- Do not use abrasive products or solvents to clean metal or plastic parts.

## **4.4. STORING YOUR DEVICE**

- Fully charge your device before storing it.
- Store your product indoors in a clean and dry place, not exposed to the elements, with an ambient temperature ranging from 0°C to 40°C.

When stopping or charging, be sure to store your scooter flat.

## EN 5. FAQ, WARRANTY & CONFORMITY

### 5.1. FAQ

#### **If your device cannot be unlocked:**

Check that the unlock button can be moved and is not damaged. Check that the entire mechanism is clean before attempting to fold/unfold the device again. If the problem persists, please contact an authorised service centre for repairs.

#### **Your device does not turn on**

Check that the ON/OFF button is not damaged and recharge your device before trying again.

#### **Your device cannot be recharged**

Check that the connections of the product and the original charger are not damaged. In order to identify whether the charger or the device is faulty, check that the charge indicator on the charger is on. When the charger is connected to the mains and to the product, the indicator will be:

- **RED** (indicates that the device is charging)
- **GREEN:** indicates that the device is fully charged.
- **RED-GREEN:** flashing alternatively. This happens when the battery is very low. Wait 15 minutes while staying nearby. If the indicator turns red, the device is now charging normally.

If the indicator keeps flashing, that means there is an issue with the charger or the product (battery, connector...).

If the problem persists, please contact an authorised service centre for repairs.

#### **If the device is not running smoothly:**

This can happen when you overload the engine while the battery is not fully charged. In such a case, it is necessary to press the accelerator more slowly and especially to check that the battery is fully charged.

### 5.2. WARRANTY

For information on warranty conditions and limitations of liability, please refer to the warranty manual provided, or consult it online using the QR code found on the last page or by entering the following address: **[download.yeep.me](https://download.yeep.me)**

### 5.3. CE CONFORMITY

The EC Declaration of Conformity contains the following information: name and address of the manufacturer, signatory, description and identification of the machine as well as all directives and harmonized standards applicable to this device.

For all this information, please refer to the document provided in the packaging, or consult it online using the QR code on the last page or online at [download.yeep.me](http://download.yeep.me)

## 6. ERROR CODES

N°	Meaning	Action to be taken
E1	Connection problem with the controller	Discontinue use. Consult your retailer or customer service (please find the customer support email in the index at the end of the warranty manual) indicating your error code.
E2	Engine problem	
E3	Brake problem	
E5	Battery level problems	Recharge using original charger supplied. If the problem persists, discontinue use and consult your retailer or customer service (please find the customer support email in the index at the end of the warranty manual) indicating your error code.
E6	Controller communication problem	Discontinue use. Consult your retailer or customer service (please find the customer support email in the index at the end of the warranty manual) indicating your error code.
E7	Problem with the accelerator	
E8	Connection problem with the controller/engine	
E9	Connection problem with the controller	



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